

# In Exchange 2003, how do I set the Outlook Web Access (OWA) public/private cookie timeout value?

All answers are at own risk:

For OWA, public computer cookie timeout:

Log-into the Front-end and start the registry editor.

Navigate to:

HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Services\  
MSExchangeWeb\OWA

Enter a new DWord Value called PublicClientTimeout

Modify the value and click on Decimal and type in a value in minutes between 1 and 432,000.

Click OK.

You will need to restart IIS.

For the private computer cookie timeout:

create a DWord value called TrustedClientTimeout in the same place.

Enter a Decimal value between 1 and 432,000.

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