

# Outlook 2003 is not downloading images in body of the email

Problem: Outlook 2003 is not downloading images in body of the email and instead is showing a red X but If you try and forward the message all the images display properly.

Solution: Delete the registry key: "OutlookSecureTempFolder " which is located under: HKEY\_CURRENT\_USER\Software\Microsoft\Office\9.0\Outlook\Security

good readings:

<http://bwain-dump.blogspot.com/2007/06/how-to-delete-outlook-temporary-files.html>

or you can use the registry to find (as listed in this article):

<http://theofficecubicle.com/2008/02/01/outlook-2003-red-x-where-embedded-image-should-be-in-email/comment-page-2/>

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