

# When you try to print another user's shared calendar in Microsoft Office Outlook 2003, the calendar does not print.

When you try to print another user's shared calendar in Microsoft Office Outlook 2003, the calendar does not print. Additionally, you receive the following error message:

The messaging interface has returned an unknown error. If the problem persists, restart Outlook.

## Method 1: Disable the TaskPad option

On the File menu, click Print.

Click Page Setup.

On the Format tab, click to clear the TaskPad check box.

Click OK to close the Page Setup dialog box.

With the Daily Style print style selected, click OK to print the shared calendar.

OR...

## Method 2: Update the permissions of the user

Note These steps are to be completed by the user who shares his or her calendar and tasks.

To update the permissions for the user of the shared calendar, follow these steps:

In the Navigation Pane, click Calendar.

On the File menu, point to Folder, and then click Properties for "Calendar".

Click the Permissions tab.

Click Add, and then add the user.

With the user selected, set the Permission Level to a minimum of Reviewer.

Click OK to close the Calendar Properties dialog box.

To update the permissions for the user of the shared tasks, follow these steps:

In the Navigation Pane, click Tasks.

On the File menu, point to Folder, and then click Properties for “Tasks”.

Click the Permissions tab.

Click Add, and then add the user.

With the user selected, set the Permission Level to a minimum of Reviewer.

Click OK to close the Tasks Properties dialog box.

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