

Why emails are so easily misunderstood?

This is a fascinating article from the Christian Science Monitor on why email communication is in some ways less efficient than phone. But it's not hopeless. "But the pitfalls of e-mail interaction were easily overcome by a single phone call." It's worth reading, to know the dangers.

- <http://www.csmonitor.com/2006/0515/p13s01-stct.html> - *I'm not sure if the Christian Science Monitor expires articles, so if the link breaks, we'll have to link to it through the Library online newspaper collections.*

Hopefully, others will add other articles on this topic here.

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