

# svchost.exe - application error

You get the error: svchost.exe – application error the instruction at “0x745f2780” referenced memory at “0x00000000” the memory could not be “read”.

Click OK to terminate the program.

Click cancel to debug the program.

## First Solution (Easy Fix)

- 1.Go 2 the start menu
- 2.Right click “my computer”
- 3.Click “properties” then the “automatic updates” tab
- 4.Choose “turn off automatic updates”
- 5.Reboot your computer
- 6.Go back to start menu and in all programs go to “windows update” you have to be connected to the internet.
- 7.Manually update windows.
- 8.Turn your automatic updates back on.

After the above steps are finished. Reboot and check for improvements.

If you still get the error try the second solution below:

## Second Solution (Not so easy fix)

Perform these steps leaving the svchost crash dialog open.

Repair Steps:

### 1. Verify Windows Update and BITS Service settings:

- a. Click Start→Run, type "services.msc" (without quotation marks) in the open box and click OK.
- b. Double click the service "Automatic Updates".
- c. Click on the Log On tab, please ensure the option "Local System account" is selected and the option "Allow service to interact with desktop" is unchecked.
- d. Check if this service has been enabled on the listed Hardware Profile. If not, please click the Enable button to enable it.
- e. Click on the tab "General "; make sure the "Startup Type" is "Automatic". Then please click the button "Start" under "Service Status" to start the service.
- f. Repeat the above steps with the other service: Background Intelligent Transfer Service (BITS)

### 2. Re-Register the Windows Update DLLs

<< run the Batch file "SVCHostERR.bat" – or manually perform steps in this section.

- a. Click on Start and then click Run, type: cmd and click OK.
- b. In the command window type "REGSVR32 WUAPI.DLL" (without quotation marks) and press Enter. When you receive the "DllRegisterServer in WUAPI.DLL succeeded" message, click OK.
- c. Repeat these steps for each of the following commands:

REGSVR32 WUAUENG.DLL

REGSVR32 WUAUENG1.DLL

REGSVR32 ATL.DLL

REGSVR32 WUCLTUI.DLL

REGSVR32 WUPS.DLL

REGSVR32 WUPS2.DLL

REGSVR32 WUWEB.DLL

- d. Next stop the windows update Service by typing: "net stop WuAuServ"

### 3. Rename the Windows Update folder:

- a. Click Start, Run, type: windir and press Enter.

In the opened folder, rename the folder SoftwareDistribution to SD\_Old.

### 4. Restart the Windows Update Service.

- a. Click Start, Run, net start WuAuServ.

### 5. Reboot system

### 6. Manually run Windows Update

If that still doesn't work reformat and reinstall the OS!

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