

# Windows Updates don't work

If Windows Updates download but fail to install, Microsoft knowledgebase 943144 provides a fix:

<http://support.microsoft.com/kb/943144>

Cleanest option is to re-register wups2.dll in Windows per KB943144.

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To register the Wups2.dll file in Windows, follow these steps:

# Stop the Automatic Updates service. To do this, follow these steps:

- a. Click Start, click Run, type *cmd*, and then click OK.
- b. At the command prompt, type the following command, and then press ENTER:  
`net stop wuauserv`

# Register the Wups2.dll file. To do this, follow these steps:

- a. At the command prompt, type the following command, and then press ENTER:  
`regsvr32 windir\system32\wups2.dll`

Note For a computer that is running Windows XP Professional x64 Edition, type the following command, and then press ENTER:

`regsvr32 windir\syswow64\wups2.dll`

- b. Click OK on each verification message that you receive.

# Start the Automatic Updates service. To do this, type the following command at the command prompt, and then press ENTER:

`net start wuauserv`

# Exit the command prompt. To do this type *exit*, and then press ENTER.

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Per Hubert's original recommendation, presumably also based on KB943144:

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There is a standalone installer for Windows Update, located for download at

<http://download.windowsupdate.com/v7/windowsupdate/redist/standalone/WindowsUpdateAgent30-x86.exe>

This is a nice tool if you run into trouble with Windows Update failing.

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Revision #2

Created Wed, Jul 18, 2007 2:13 PM by Ho, Hubert

Updated Fri, May 16, 2008 7:26 PM by Won, Brian J.