

# Troubleshooting blank pages and scripting errors in Windows Update and Outlook Webmail

When you use Internet Explorer to visit Windows Update or Outlook Webmail (on Exchange 2003), you may receive a scripting error, or get a blank page. If so, try installing the latest Visual Basic Scripting Engine. Here's links for the various windows operating systems:

## **Windows 2000 Windows XP**

<http://www.microsoft.com/downloads/details.aspx?FamilyID=c717d943-7e4b-4622-86eb-95a22b832caa&DisplayLang=en>

## **Windows 98, Windows Millennium Edition, and Windows NT 4.0**

<http://www.microsoft.com/downloads/details.aspx?FamilyID=0a8a18f6-249c-4a72-bfcf-fc6af26dc390&DisplayLang=en>

## **Windows Server 2003**

<http://www.microsoft.com/downloads/details.aspx?FamilyID=887fce82-e3f5-4289-a5e3-6cbb818623aa&DisplayLang=en>

For more information, please also see the following Microsoft Knowledgebase Article:

<http://support.microsoft.com/kb/836948/en-us>

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