

# IT SuperFriends - UCLA Staff Assembly, Helpdesk Consortium, and Knowledgebase

## What is UCLA Staff Assembly?

*UCLA Staff Assembly is an organization “for staff, by staff”. Through educational, social, and community programs, we foster staff engagement in support of UCLA’s mission. The benefits include leadership opportunities, networking, personal, and professional development, recognition, and campus involvement to name a few. All staff are encouraged to be a part of our community.*

**Sponsors: Office of the Chancellor and Campus Human Resources**

## Learn-at-Lunch

- Sustainability
- Workplace Savings
- Open Enrollment Workshop
- Overview of UC Retirement
- Speed Dating for technology
- External Affairs Career Panel
- Giving Back!
- [Emerging Research Series](#)
- Current & upcoming sessions, <http://uclasa.chr.ucla.edu/learn-at-lunch/>

## Events

- [All-Staff Picnic](#)
- [Breakfast with the Chancellor](#)
- [Town Hall](#)
- [Toy Drive](#)
- VIP Reception with Mrs. Block ([basketball](#), [volleyball](#) )
- see also, <http://uclasa.chr.ucla.edu/events/>

## Fundraising Events

- [Small Business Resource Fair](#)
- [Casino Night](#) (Poker Tournament)

## Scholarships (\$500)

- Career Enhancement and Professional Growth (UNEX, CHR, Conference, Workshops, Seminar)
- see also, <http://uclasa.chr.ucla.edu/awards/>

## 2011 Chancellor's Excellence in Service Award (\$1000)

*Staff members who go "above and beyond the call of duty" in*

# *supporting the University's values:*

1. Sustainability
  2. Diversity
  3. Civic Engagement
  4. True Bruin (Integrity, Excellence, Accountability, and Respect)
  5. see also, <http://uclasa.chr.ucla.edu/awards/>
- Letter of recommendation from nominee's direct supervisor.
  - May 6, 20011 *to be announced soon*

## Faculty/Staff Partnership Award

- see also, <http://uclasa.chr.ucla.edu/awards/>

## For more information on Staff Assembly

- Website: [www.staffassembly.ucla.edu](http://www.staffassembly.ucla.edu)
- Facebook: <http://www.facebook.com/UCLASA>
- Twitter: UCLASA
- Email: [staffassembly@ucla.edu](mailto:staffassembly@ucla.edu)

## What is UCLA Helpdesk Consortium

\*Sponsors: [Office of Information Technology](#) \*

The HDC was form to promote IT Collaboration on campus:

- Share expertise, solutions, ideas and resources to increase efficiencies
- Develop IT best practices and operating standards
- Encourage more specialization and innovation
- Establish cooperation in navigating IT bureaucracy
- Facilitate Help Desk IT projects across campus
- Align IT with the University's mission & vision
- Increase responsiveness to end-users and customers
- Encourage professional development for IT staff

## Subcommittees

- Lab Manager's/Instructional Computing
- IT Scholarships and Awards
- Brown Bag Users Group
- IT HR Committee
- Knowledgebase

## Projects

- Resume Book for HDC  
<https://secure.career.ucla.edu/BruinViewLogin/Login.aspx>
- Microsoft IT Academy

For more information on UCLA HDC:

- Website: [www.hdc.ucla.edu](http://www.hdc.ucla.edu)
- Facebook: UCLA Helpdesk Consortium
- Twitter: UCLA\_HDC
- Email: [hdconsortium@ucla.edu](mailto:hdconsortium@ucla.edu)

# What is the UCLA Knowledgebase?

1364 Articles by 228 Bruins

# Feedback from Staff Assembly

## Wishlists

1. Ability to Comment
2. Rating (Was article useful?)
3. Recognition

*Ideas or suggestions?*

## What is **JWC BOG**?

## “Ambassador Resolution”

## Programs

- [Fitwell](#) (also, [here](#))
- [Fitsports](#)
- IHeartWalking
- [BHIP](#) (Bruin Health Improvement Program)
- [Bruin Bike Program](#)

## Space Issues

# Feedback

## For more information on UCLA Recreation

Website: [www.recreation.ucla.edu](http://www.recreation.ucla.edu)

---

Revision #14

Created Mon, Apr 11, 2011 6:26 PM by Lee, Mike

Updated Thu, Nov 3, 2011 12:06 PM by Postovoit, Philip