Does Social Sciences Computing provide 24/7 support?

Mike Franks says:

SSC does not have 24/7 support but:

- our network and servers are monitored and they page different staff members when there are any issues.
- our Support Desk closes at 5 on weekdays, for general support
- but for Classweb we have a feedback form that emails to the Help Desk, Caroline Kong, and Kevin Kitagawa (https://moodle2.sscnet.ucla.edu/blocks/ucla_help/index.php)
- The Help Desk answers whenever the lab is open (M-R 9-9, F 9-5 and Sat and Sun 12-4)

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