

# I cannot print off of my SSC account even though I know I deposited money on my account before. What's wrong?

Make sure that you are logged into your own account when you are printing. If you deposited money on the account during a previous quarter, your account was reset and you must notify the consultants at the front desk so they can transfer your previous balance over. Also, if it says you have money on your account when you rollover the \$ sign, make sure that it is not a negative number. The End.

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